

Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2018

This is to certify that:



สำนักงานประกันสังคม

Social Security Office
88/28 Tiwanon Road, Talat Kwan,
Mueang Nonthaburi,
Nonthaburi
11000
Thailand

Holds Certificate Number:

ITMS 775822

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2018 for the following scope:

The information technology services management system applied to electronic self-service system (E-Self Service), website content management system (WPR/WPRP), and dental claim system (EDENT) in primary data center and disaster recovery center of Social Security Office (SSO)

For and on behalf of BSI:

Michael Lam - Managing Director Assurance, APAC

Original Registration Date: 2023-09-24

Effective Date: 2023-09-24

Latest Revision Date: 2023-09-24

Expiry Date: 2026-09-23

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Certificate No: **ITMS 775822**

Location	Registered Activities
Social Security Office 88/28 Tiwanon Road, Talat Kwan, Mueang Nonthaburi, Nonthaburi 11000 Thailand	The information technology services management system applied to electronic self-service system (E-Self Service), website content management system (WPR/WPRP), and dental claim system (EDENT) in primary data center and disaster recovery center of Social Security Office (SSO)
Disaster Recovery Center of Social Security Office 12/23 Phana Nikhom, Nikhom Phatthana, Rayong 21180 Thailand	Disaster recovery center



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This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](#).

Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +66(2) 2944889-92.

Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 20000-1:2018 requirements may be obtained by consulting the organization. This certificate is valid only if provided original copies are in complete set.

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